Institutional Goal 1 (IG 1)
NLC will deliver support services to facilitate enrollment and ensure student success.
EI 1 Creative and effective recruitment
EI 2 Exemplary retention based advising
EI 3 Comprehensive use of online services
EI 4 Accessible support services
EI 5 Relevant student organizations

Institutional Goal 2 (IG 2)
NLC will be a responsible steward of resources and facilities.
EI 1 Acquire and monitor financial resources
EI 2 Hire and train qualified and diverse personnel
EI 3 Ensure environmental compatibility and sustainability
EI 4 Maintain facilities
EI 5 Capitalize on internal and external use of facilities

Institutional Goal 3 (IG 3)
NLC will offer innovative methodologies and resources to enhance student learning in instructional courses.
EI 1 Focus on student success data
EI 2 Embedded, academic special initiatives
EI 3 Library and academic support
EI 4 Distance learning
EI 5 Learning centered environment

Institutional Goal 4 (IG 4)
NLC will serve the community as the primary educational resource and as a responsible civic partner.
EI 1 Community awareness within district and in special service region
EI 2 Community partnerships
EI 3 Community engagement activities at NLC
EI 4 NLC participation and support of community events and organizations

Institutional Goal 5 (IG 5)
NLC will maintain a culture of collegiality, open communication and professional excellence.
EI 1 Provide a team environment that encourages cooperative interaction
EI 2 Monitor levels of employee well-being and satisfaction
EI 3 Recognize and reward employee contributions toward achieving college goals
EI 4 Promote personal growth and high performance
EI 5 Encourage and contribute to employees’ continual improvement and goal achievement

IG = Institutional Goal
EI = Effectiveness Indicator