Alamo Colleges Educational Services (ACES) Portal

Get your Alamo Colleges ACES ID and Password

Instructions for accessing the portal are provided below for New Students or Transfer Students and existing PALS User – ACES Portal Login. Instructions are also provided for changing your password.

-New Students or Transfer Students

If you are a new student or transferring in to the Alamo Colleges, take the following steps to obtain your username and password:

- Search to find your User ID
- In the Portal’s home page [https://aces.alamo.edu](https://aces.alamo.edu), there will be a message “How do I get a user name and password? Click Here.”

- After clicking the message a new screen will appear.
- Below the message there will be two fields. In the Last Name field, enter your full last name.
- In the Last 4 Digits of SSN field, enter the last four digits of your Social Security Number.

If your information is in the system it will provide your User ID and an example of a default Password to use the first time you log in.

- Once your User ID is returned, you can return to the log in screen https://aces.alamo.edu, use your User ID and the appropriate password to log into the ACES portal.

If you are not in the system, you will get the message below and instructions to contact the College Enrollment Services/Admissions and Records Office. An example of why you may not be in the system is if your application for admission has not been received.
Your ACES portal is provided below. If you have never logged into ACES before, a default password composed of the first two characters of your last name in upper case plus your birthday in MMDD format is available. Also, any student whose last name is 'baker' would have a default password of 'baker'.

If we were unable to find a match or there was more than one match based on the name and SNN information provided you will need to contact the College Enrollment Services/Admissions and Records office in Human Resources, as appropriate, for assistance.

General phone numbers for the colleges and district offices are as follows:

- New Lenox Lakeside College: 708-498-8500
- Rock Island Tech College: 708-498-8500
- Paul Miller College: 708-498-8500
- P-Tech College: 708-498-7000
- St. Charles College: 708-498-8500
- Elmhurst College: 708-498-8500

Contact Numbers

### ACES ID Not Found

**ACES ID Lookup**

Your ACES ID is:

NO ACES ID found. For Assistance please contact the College Enrollment Services/Admissions and Records office if you are a student or Human Resources if an employee.

New ACES User ID Inquiry

RESEARCH