

Palo Alto College Student Success Student Learning Outcome/Service Area Outcome Assessment Plan

DEPARTMENT NAME: Veterans Affairs

Academic Year: 2018-2020

Department Mission: The PAC Veterans Affairs Office is dedicated to providing comprehensive student services in the application and attainment of VA educational benefits.

What question are you trying to answer with the outcomes assessment?

- 1.) Do students understand the value of meeting with their advisor?
- 2.) Are military veteran connected students and family members aware of resources on and off campus?

Student Learning Outcome (SLO)	PAC Strat. Direction and ILOs*	Means of Assessment	Assessment Timeline	Dissemination/ Communication of Results
<p>Military veterans and their family members will know college and external military-related resources (I.E. SHARE, Tutoring, Student Life, VFW, American Legion, etc.) which may assist them during their academic journey. (Advising SLO 5)</p>	<p>Strategic Direction: Empowering Student for Success</p> <p>ILO: Critical Thinking</p>	<ul style="list-style-type: none"> • Advising Surveys • Campus Support Services Referrals (visit referral) • Graduation Survey • Financial Wellness Referrals 	<p>Monthly/End of Semester</p> <p>Spring 2019 (Graduation Festival)</p>	<ul style="list-style-type: none"> • CA Training • SS Leads Tactical • Student Success Planning Retreat • Lunch and Learns • ETEAM/CLT (End of Semester)
<p>Students on Academic Probation will learn how their academic status can impact their academic success. (Advising SLO 1 & 3)</p>		<ul style="list-style-type: none"> • Advising Survey • Office Visits • # of Student removed and added on AP after each Semester 	<p>Monthly/End of Semester</p>	<ul style="list-style-type: none"> • CA Training • SS Leads Tactical • Student Success Planning Retreat • Lunch and Learns • ETEAM/CLT (End of Semester)



Service Area Outcome (SAO)	PAC Strat. Direction and ILOs*	Means of Assessment	Assessment Timeline	Dissemination/ Communication of Results
Students will understand critical milestones in their educational journey. (Advising SLO 1)	Strategic Direction: Empowering Students for Success	<ul style="list-style-type: none"> # of Advising Touchpoints/Milestones 30-hour Intent ISP on file on Alamo GPS 	End of Semester	<ul style="list-style-type: none"> CA Training SS Leads Tactical Student Success Planning Retreat Lunch and Learns ETEAM/CLT (End of Semester)
FTICs will create a mission statement. (Peer Advisors)	ILO: Personal Responsibility	<ul style="list-style-type: none"> EDUC 1300 Surveys EDUC 1300 Presentations MMS captured on ACES 	End of Semester	<ul style="list-style-type: none"> CA Training SS Leads Tactical Student Success Planning Retreat Lunch and Learns ETEAM/CLT (End of Semester)

*ILOS are [Institutional Learning Outcomes \(General Education Assessment\)](#):

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| 1. Communication Skills | 2. Teamwork |
| 3. Critical Thinking | 4. Social Responsibility |
| 5. Empirical and Quantitative Analysis | 6. Personal Responsibility |

[PAC Strategic Plan](#)

Strategic Direction 1: Empowering Students for Success

Strategic Direction 2: Creating and Sustaining a Culture of Inclusiveness

Strategic Direction 3: Celebrate and Share PAC Excellence

Strategic Direction 4: Targeting Our Resources for Success