



Sept. 24, 2018

Colleagues:

Across the Alamo Colleges District, we use the Baldrige criteria to provide leadership in learning and best practices, assist with planning and improvement of our processes, and ultimately ensuring quality education for our students.

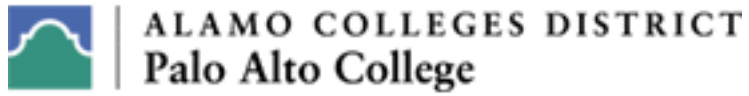
In September 2016, Palo Alto College completed its National Malcolm Baldrige Quality Award site visit as one of the 15 organizations selected for a visit and the only educational organization in the nation to do so that year. Officials provided high praise for Palo Alto College and expressed how the results from the comprehensive Baldrige review allow Palo Alto College to achieve significant organizational effectiveness and successes.

The entire Alamo Colleges District is now on the same journey. A team of national Baldrige examiners is scheduled to visit in October 2018, and as part of the visit, the Baldrige examiners will meet with teams from all five Alamo Colleges and District Support Operations. Representatives from Palo Alto College's Baldrige Category Teams has been assembled and will meet with the Baldrige examiners during the site visit from Oct. 1 – 5, 2018.

The visit from the Baldrige examiners is a testament to the incredible work accomplished over the last few years. Whether or not the Alamo Colleges District is a 2018 Baldrige recipient, we know the feedback received from the National Baldrige Award process will help all of us across the District to better serve our students.

Please join me in congratulating all of our colleagues as we come together on this journey towards performance excellence!

In service and PAC proud,
Robert Garza, Ph.D.
President of Palo Alto College



[Palo Alto College](#) | 1400 W. Villaret Blvd. - San Antonio TX 78224 | Tel: 210.486.3000 | [EEO Statement](#)