



Palo Alto College Student Success Student Learning Outcome/Service Area Outcome Assessment Plan

DEPARTMENT NAME: Assessment and Testing Center

Academic Year: 2018-2020

Department Mission:

The Assessment & Testing Center provides testing services that meet the various needs of the student population in an atmosphere which enables examinees to perform to the best of their abilities. Services include test administration of the TSI Exam for college placement and for Texas Success Initiative (TSI) requirements, CLEP (College-Level Examination Program), and Alamo Colleges District Makeup/Distance examinations.

What question are you trying to answer with the outcomes assessment? 1. Are students aware of the benefits of C.L.E.P. testing?
2. Do students understand next steps required after Post Assessment Advising?

Student Learning Outcome (SLO)	PAC Strat. Direction and ILOs*	Means of Assessment	Assessment Timeline	Dissemination/ Communication of Results
Students will understand that C.L.E.P. is an additional way of earning credit for graduation.	Strategic Direction: Empowering Students for Success ILO: 3 and 6	All students completing the T.S.I. will be entered in Who's Next in order to generate a report that is run against the C.L.E.P. testing report Instruction: A C.L.E.P. flyer with all the benefits will be part of the scoring packet for everyone at the end of each T.S.I. session.	End of each semester	Results will be communicated to Students Success Leads at Mid-Fall and End of Fall/Spring Meetings
Based on Post Assessment Advising, students will understand next steps to continue their educational goals.	Strategic Direction: Empowering Students for Success ILO: 3 and 6	Based from database housed in Assessment drive student's signed Acknowledgement will be tracked to monitor number of those who matriculate and register for classes.	End of each semester	Results will be communicated to Students Success Lead at Mid-Fall and End of Fall/Spring Meetings



		<p>Survey following Post Assessment Advising will also ask students to identify their next step.</p> <p>Instruction: Student and Testing staff will sign a PAA Agreement confirming understanding of testing results and next steps for enrollment.</p>		
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Institutional Learning Outcomes	
1. Communication Skills	2. Teamwork
3. Critical Thinking	4. Social Responsibility
5. Empirical and Quantitative Analysis	6. Personal Responsibility
PAC Strategic Plan	
Strategic Direction 1: Empowering Students for Success	
Strategic Direction 2: Creating and Sustaining a Culture of Inclusiveness	
Strategic Direction 3: Celebrate and Share PAC Excellence	
Strategic Direction 4: Targeting Our Resources for Success	