



Oct. 8, 2018

Colleagues:

Thank you all for participating in the Alamo Colleges District's site visit from the Malcolm Baldrige National Quality Award examiners. More than 60 Palo Alto College faculty, staff, and students participated in 38 interviews, focus group discussions, and walk-around sessions where employees had an opportunity to share our innovations and processes with the examiners.

Through the process of this site visit, the examiners were able to get a well-rounded understanding of how the Alamo Colleges District utilizes the seven Baldrige categories throughout the district and across all five colleges, while providing a glimpse into areas we can improve and allowing us to highlight all the great things we do at Palo Alto College. Please join me in recognizing some of our colleagues who contributed to our successful site visit:

- Elizabeth Aguilar-Villarreal
- Tyler Archer
- Jerry Arellano
- Jessica Barnes
- Gil Becerra
- Tori Beckman-Wilson
- Nicholas Blakeney
- Ronnie Brannon
- Jerrod Butcher
- Destiny Castaneda

- Joseph Coppola
- Carlos Cruz
- Cpl. Adrianna De Hoyos
- Leticia De La Rosa
- Katherine Doss
- James Edson
- Rosita Elizondo
- Helena Fischer
- Rose Flores
- Joshua Garcia
- Hector Garza
- Mandy Goynes
- Goerge Guajardo
- Vicente Guillot
- Caroline Haring
- John Hernandez
- Brian Hons
- Monica Ayala Jimenez
- Dr. Beatriz Joseph
- Dr. Deborah Koeck
- Arianna Lay
- Patrick Lee
- Alexis Lowe
- Roxanne Maynard
- Julie McDevitt
- Jennifer Mejia
- Angela Menke
- Tina Mesa
- Elizabeth Montgomery
- Amanda Morales
- Henry Moreno
- Cindy Morgan
- Thomas Murguia
- Peter Myers
- Rhonda O'cana
- Anthony Perez
- Dr. Ray Pfang
- Gabby Rangel
- Dr. Yolanda Reyna
- Sergio Rivera
- Veronica Rosas-Tatum

- Kenneth Russell
- Amanda Salinas
- Matilda Staudt
- Lisa Torres
- Ginny Stowitts Traina
- Mallory Vallejo
- Robert Vasquez
- Stephanie Vasquez
- Melissa Velasquez
- Sara Wilkins
- Michael Ximenez
- John Ybanez
- Magdalena Yznaga
- Dolores Zapata-Caballero

The Alamo Colleges District will receive a written feedback report in early December, and we will utilize the feedback to help develop plans to continue our journey to performance excellence. Until then, we will use last week's site visit experience as preparation for our own site visit from The Aspen Institute, scheduled for Oct. 29-31, 2018, as part of our recognition as a finalist for the 2019 Aspen Prize for Community College Excellence.

I value the work each of you do every day to impact the lives of our students and our community, and I look forward to supporting our mission and keeping students first.

In service and PAC proud,
Robert Garza, Ph.D.
President of Palo Alto College

