



ALAMO  
COLLEGES  
DISTRICT

NORTHEAST LAKEVIEW COLLEGE  
NORTHWEST VISTA COLLEGE  
PALO ALTO COLLEGE  
SAN ANTONIO COLLEGE  
ST. PHILIP'S COLLEGE



Malcolm Baldrige  
National Quality Award

2018 Award Recipient

Colleagues,

As part of the Alamo Colleges District, I'd like to congratulate each one of you for your contribution in helping the Alamo Colleges District earn a distinction as the first community college district to win the Malcolm Baldrige National Quality Award!

Just as you all know from Palo Alto College's own Baldrige journey, this award represents the dedication and work we all give each day to ensure our students are successful and our commitment to continuous improvement.

Last month, many of you participated in the Baldrige site visit in a total of 38 interviews, focus group discussions, and walk-around sessions where employees had an opportunity to share our innovations and processes with the examiners.

Through the site visit, the examiners were able to get a well-rounded understanding of how the Alamo Colleges District utilizes the seven Baldrige categories throughout the district and across all five colleges, while providing a glimpse into areas we can improve and allowing us to highlight all the great things we do at Palo Alto College.

**This afternoon, please join me and fellow colleagues at 2 p.m. in the Legacy Room as we celebrate the collective success and the achievements of our students whose ways have been paved and facilitated by the success of our Baldrige journey.**

The Alamo Colleges District will receive a written feedback report in early December, and we will collectively use the feedback to help develop plans to continue our journey to performance excellence. I value the work each of you do every day to impact the lives of our students and our community, and I look forward to supporting our mission and keeping students first.

In service and PAC proud,

Robert Garza, Ph.D.  
President of Palo Alto College



ALAMO COLLEGES DISTRICT  
**Palo Alto College**