Procedure Number: CS 101

Procedure Title: Out Processing Procedure

Relevant Board Policy: <u>D.10.2 Separation from Employment</u>
Board Procedure: <u>D.10.2.4 Resignation from Alamo</u>

Colleges Employment

Relevant SACSCOC Principle:

Originating Unit: Vice President of College Services
Maintenance Unit: Vice President of College Services
Contact for Interpretation: Director of College Services

- I. Purpose/Definition(s): The procedure outlines the "Out Process" and Exit Process Guidance for Immediate Supervisors for individuals leaving Northeast Lakeview College. This will be followed by all part-time and full-time employees.
- II. Procedure statement: The purpose of this procedure is to clearly state the steps necessary to complete the exit process in an expeditious and efficient manner. The following steps must be followed upon voluntary resignation or retirement and transfer to another Alamo Colleges location:

## EXIT PROCESS GUIDANCE FOR IMMEDIATE SUPERVISORS

- A. The employee will submit a letter of resignation that includes the last day of employment. Not required for a transfer.
- B. Initiate this Exit Checklist with the employee before the last day of work (if this is not a voluntary resignation, contact HR for assistance with the exit process).
- C. Discuss the Exit Checklist and check off each item the employee must complete. Collect the relevant items in the Department Clearance Section.
- D. Give the employee the Exit Checklist and time to visit the specified locations to complete the required items checked;
- E. If employee is leaving Alamo Colleges District completely, ensure that a Termination ePAF (Employee Personnel Action Form) has been initiated and routed with a copy of the employee's letter of resignation attached;
- F. If the employee has Banner Finance access, submit a Banner Finance Access Request through ACES to remove employee account access by following the steps below:
  - 1. Go to: http://alamoaces.alamo.edu/
  - 2. Go to the "Employee" tab

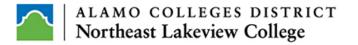
- 3. Scroll down to the "Employee Resources" section
- 4. Click on the "Banner Finance Access Request" link
- 5. Select the "Banner User Security/Access Requests" button
- 6. Input the employee's Banner Username
- 7. Select "Remove Access to Employee" from the "Action Request" field
- 8. Director of College Services to receive confirmation of access removal in order to place in CS log
- G. If the employee has access to print services, notify the Information Technology Services Department using the Footprints system to remove access from printing services and other systems at the end of the employee's last day of work.
- H. Ensure a copy of the completed Exit Checklist is emailed to <u>dst-hrcenter@alamo.edu</u> within 7 days of the date of separation/transfer.

## **Out Process Procedure Appendix**

- 1. Receive notification from the Department when an individual is leaving. (Notification may come from NLC HR Partner)
- 2. Contact the individual via email to establish an out processing appointment time. Remind the individual to coordinate the date/time with their supervisor, come to appointment with the completed Exit Checklist, bring keys to exterior and interior doors.
- 3. Inform NLC IT the individual is leaving so they can coordinate the return of any IT Equipment. IT will confirm with Director of College Services that IT equipment has been returned with full description of IT equipment and will note return of IT equipment in log. Confirm with IT on "employee email termination.
- 4. Meet the individual on the scheduled date/time.
  - a. Collect ID Card, all Keys and/or FOBs and vehicle parking tag
    - Keys to any cabinets and furniture keys should remain with supervisor for reissuance.
    - FOB's, door keys, ID Card, and Parking tag should be returned to the Director of College Services.
      - ID Card to be return to DPS.
      - Keys returned to Master Key Box and key request form updated when items were returned and filed in Key Form notebook.
      - Coordinate FOB reprogramming with Locksmith Services for re-issuance.
  - b. Sign the Exit Checklist and give the individual a copy.

- c. Any questions will be answered at this time, or directed to HR department at NLC.
- 5. Send email to District DPS-(Adrian Plata) and NLC Police CPL Santos notifying them to deactivate the ID Card to so the employee no longer has Exterior and Interior door access.
- 6. File Out Processing Form in office of Director of College Services.

Attachment: Exit Check	List (page 4 and 5 of 5)	
Originator: Jorge Lopez	, Director of College Services	
Date Approved:		
Last Updated:	April 27, 2020	
	Approved:	
	Title:	



## **NORTHEAST LAKEVIEW COLLEGE - EXIT CHECKLIST**

This form must be completed when an employee separates from employment or transfers to a different department.

Send a copy of the completed form to <a href="mailto:dst-hrcenter@alamo.edu">dst-hrcenter@alamo.edu</a> within 7 days of the date of separation/transfer. If the immediate supervisor is unavailable the next level supervisor should complete the Exit process with the employee. Your HR Partner is available to assist the exit process.

		Employe	ee Informati	on		
Employee Name:					Banner ID#:	
Last (PLEASE PRINT)	First (PLE	ASE PRINT)	M.I.			
Department:					1	_
Building / RM#:			Telephone:			
ACES E-Mail:		Date of Separation/Transf		fer:		
☐ Full-time Faculty	y	☐ Staff/Administra	ator 🗆 W	ork Study	☐ Student	☐ Part-Time/Temp/CE
		Immed	iate Supervi	sor Inform	ation	
Supervisor Name: (PLEASE PRINT)					Phone:	
Supervisor Signature	5:				Date:	
Signatur	es verify the following	property has been	returned and	d clearance	procedures have bee	en completed
	rs: Check all of the items					
Gupervisor	Exit Checkli		iny additional		Supervisor/Recipient	Received Date
Donautma	ont Classense		4 61			
	ent Clearance Uniforms/Clothing	[Complete the Depart	tment Clearanc	e with your in	nmediate Supervisor	
	tment Tools/Equipment/Saf	etv Gear				
_	, Cell Phone, Pager <sup>(1)</sup>	,		+		
	drives/external hard-drives					
Turn Over Re	ecords/Files/Documents					
Return Books	/Materials issued by Depart	ment				
Return PCard				1		
Return Depar	tment Furniture, Locker, Ot	her Departmental Key	'S			
Submit Final	Timesheet and Mileage Rei	mbursement				
Return Other						
Return Other	(specify):					
	ubmit IT Footprint to Disco	ntinue Print Svc Acce	SS			
•	emove Banner Access (see i					
IT/Techno	ology Clearance	[Complete the IT Cl	learance at you	r College IT D	Pept. Office: NLIB #123	, 486-5777]
Return Laptor	p, docking station, etc.					
Return Ipad						
Return all oth	er camera, wireless items ar	nd technology equipme	ent			
Bursar/Pu	ırchasing Clearance	[Complete this Clean	rance a your Co	llege Bursar/I	Business Office:, STCM	#103, 486-5430]
Clear any Out	tstanding Debts					
Library Cl	earance	[Complete this Clea	rance at your (	College Library	y Circulation Desk: NI	LIB, 486-5387]

	Return any Library Loans					
	Return any Library Loans					
	Police Department Clearance	[Complete this Clearance at your College Police Dept. Office: Facilities Building, 486-5607				
	Return ID Badge					
	Return Parking Sticker(s)					
	Clear any Alamo Colleges Police Citat					
	HR Department Clearance	[Complete this Clearance at your College	HR Partner's Office: NLIB #222, 486-5	5368]		
	Return Ipad/equipment issued for ALAS/ELP Program Participation					
	Update contact information					
	Complete HR Exit Process					
	Final/Key Clearance (3)	[Complete this Clearance with your VP Co	lege Services or Designee (Director C	6)Office: NLIB #319, 486-		
5473]						
	Return Office Keys, Fobs					
	Return ID Badge					
	Submit Completed Form (4)					
	OTHER/SPECIAL Instructions/Items					
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- (1) If employee has access to this system
- (2) Supervisor will cut the P-card into pieces and throw it away.
- (3) Keys will not be accepted until Supervisor has signed for completion of Department Out-processing.
- (4) The receiver will provide a copy of the complete form to the employee and send copies to the Immediate Supervisor and HR Records (email to <a href="mailto:dst-hrcenter@alamo.edu">dst-hrcenter@alamo.edu</a>).